

# Section 321 Terms and Conditions

## IMPORTANT:

Please review Section 321 restrictions. Note not all US-bound shipments are covered by Section 321. These include but are not limited to: Goods needing inspection as a condition of release, regardless of value; Merchandise subject to Anti-Dumping Duty (ADD) and/or Countervailing Duty (CVD)

Products that are regulated by the following Participating Government Agencies (PGAs):

- Food and Drug Administration (FDA) with some exemptions
- Food Safety Inspection Service (FSIS)
- National Highway Transport and Safety Administration (NHTSA)
- Consumer Product Safety Commission (CPSA)
- U.S. Department of Agriculture (USDA)



## CUSTOMS CLEARANCE:

1. You shall be responsible for any customs duties payable on any goods by any International customs authority, all duty, excise duty and other costs which become liable to pay are paid by you or the recipient of the goods.
2. You are also responsible to provide any relevant information to us required by any customs authorities around the world and authorize us to transmit the same to the customs authorities of the countries concerned, by the laws in force in those countries.
3. You understand and agree to waive any right to refunds for goods rejected by Customs authorities, or other governmental authorities, and you expressly agree that the rejected goods may be confiscated or destroyed without any compensation.
4. ShipHero is not liable for any issue that arises with customs, duty, tax or liabilities.
5. ShipHero is not responsible for any Duty Relief Programs or Duty Deferral.

## Basic Carrier Limitations

It is acknowledged and agreed that in no circumstances will ShipHero Fulfillment carry any of the following on behalf of the Shipper:

- |      |   |        |   |
|------|---|--------|---|
| (i)  | Packages over \$800 dollars (USD) in value headed to the United States of America from Canada;        | (iii)  | Hazardous materials banned substances                         |
| (ii) | FDA products when sent to the United States of America without FDA prior notice submission by Shipper | (iv)   | Banned Substances   |
|      |   | (v)    | Illegal goods or weapons                                      |
|      |   | (vi)   | Aerosol   |
|      |   | (vii)  | Products involving trademark or labelling violations          |
|      |   | (viii) | Products with false health claims                             |
|      |   | (ix)   | Products that infringe on copyright or trademark protections. |

The foregoing list shall be subject to revision by ShipHero Fulfillment from time to time, and is the sole discretion of ShipHero Fulfillment.